

Technical Training Exam Policy

Extreme Networks technical training exams are considered high-stakes exams and are independently proctored by ProctorU, with one attempt of the related exam included within the standard course fee (this is regardless of whether the student has completed instructor-led training or self-paced eLearning).

Further exam attempts can be purchased if required at an additional cost of \$395. All exams can be registered for and administered within the Extreme Networks Learning Portal using an individual's existing portal log-in. Students have 1 hour to complete the exam. An exam will be considered Passed with a score of 75% or above.

Exam Proctoring

ProctorU makes online testing flexible and convenient for test-takers by offering proctoring services and tech support 24-hours a day and seven days a week.

Exams must be scheduled at least 72 hours in advance – although it may be possible to register with less notice but this could be subject to additional cost, which would not be covered by Extreme Networks.

Students should expect to prove their identity and ensure they complete any pre-exam checks before sitting the exam.

Taking the Exam

During the exam, candidates should adhere to the following:

- (Tick) Be in a private, well-lit room
- (Tick) Clear your workspace
- (Tick) Have your photo I.D. ready
- (Tick) Have a reflective surface handy
- (Cross) Close all third-party programs
- (Cross) No duplicate computer monitors
- (Cross) No mobile devices

System Requirements

Type	Minimum	Recommended
Web Camera	640x480 resolution	1280x720 resolution
PC Users	Windows Vista	Windows 10 (10 S is not supported)
Mac Users	OS X 10.5 or higher	OS X 10.13 High Sierra
Internet Download Speed	.769 Mbps	1.5 Mbps
Internet Upload Speed	.384 Mbps	1 Mbps
RAM	1024 MB	2 GB
Ports	1935, 843, 80, 443, 61613, UDP/TCP	1935, 843, 80, 443, 61613, UDP/TCP

For further information on ProctorU testing, please visit <http://proctoru.com/faq>.

Terms and Condition of Use

Extreme Networks, Inc. reserves the right to withdraw any certification achieved where Extreme Networks determines that the student has failed to comply with the above during the exam.

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