

SAP HANA or SAP BWA Health Check

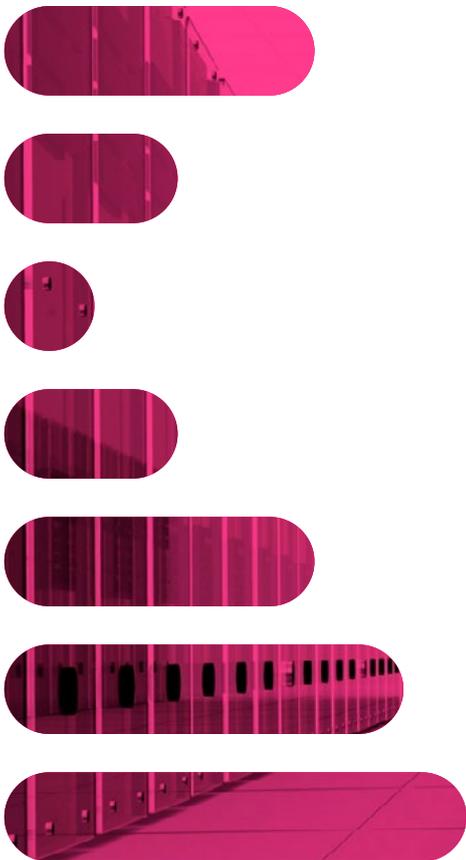


Optimize SAP HANA or SAP BWA infrastructure for peak performance

Maintaining data center performance keeps your business running at its best, but finding time and resources to keep everything operating at optimal levels can be a challenge. Let Lenovo's SAP-certified consultants assess your SAP HANA or SAP BWA infrastructure to ensure you are getting the most from your investment. Your enterprise will benefit from our depth of experience in optimizing system performance, efficiency, and uptime while enabling you to free your IT resources to focus on value-added tasks that advance business outcomes.

The Lenovo Services team follows best practices and established methodologies to conduct the SAP HANA or SAP BWA Health Check, which provides a comprehensive evaluation of your SAP HANA or SAP BWA system configuration. Skilled technicians will check firmware levels, device drivers, and OS patch levels and make necessary updates. Error logs and alerts will be investigated and addressed. And any of your concerns or questions will be answered.

The Lenovo SAP HANA or SAP BWA Health Check also includes a detailed post-installation report. It is suitable for ongoing management and infrastructure support of covered hardware: Lenovo-branded server, storage, and networking devices as well as select Lenovo-supported products from other vendors that are sold by Lenovo or a Lenovo-authorized reseller. Maintaining the health of your SAP HANA or SAP BWA systems is vital to protect your technology investment, optimize performance, and manage your resources.

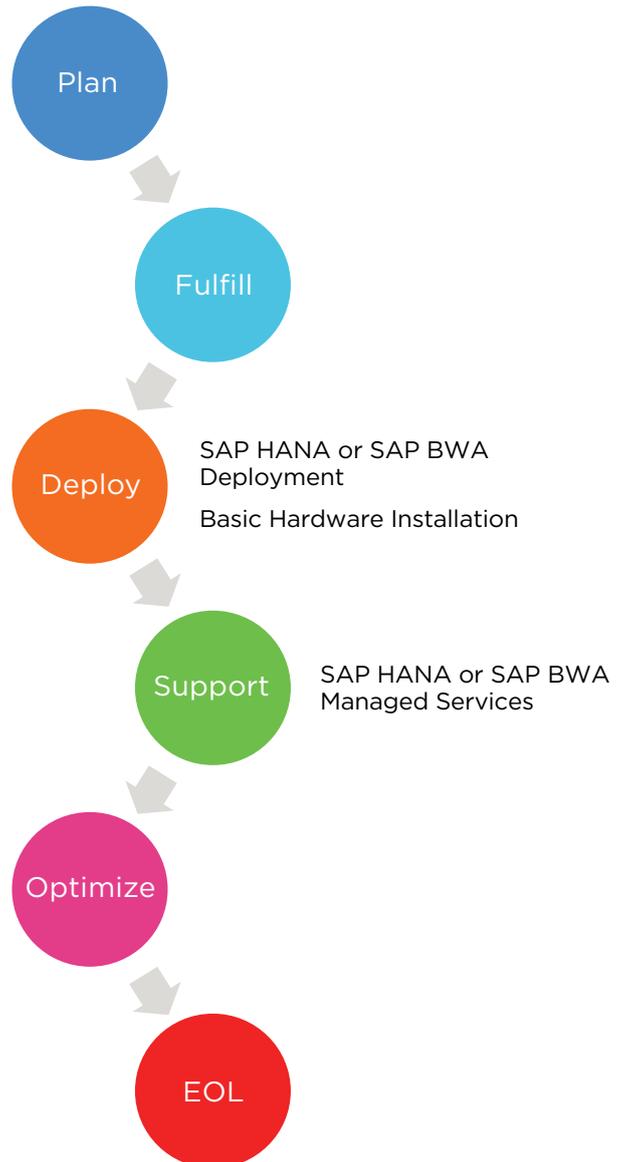


SAP HANA or SAP BWA Health Check Process

Lenovo consultants will assess your data center environment and SAP HANA or SAP BWA infrastructure, report findings, and make required updates in a process designed to maintain optimal performance and efficiency in your data center:

- Explain the SAP HANA or SAP BWA Health Check process
- Gather information about your existing environment
- Identify requirements and establish end goals relevant to your business
- Perform a thorough system assessment of your SAP HANA or SAP BWA infrastructure
- Review and validate hardware configuration, prerequisites, and dependencies
- Verify interoperability of firmware levels and device drivers
- Confirm SAP-recommended operating system and SAP HANA or SAP BWA software versions
- Check error logs and operating status of your covered hardware and software components
- Investigate and address SAP HANA or SAP BWA alerts or concerns
- Schedule mutually acceptable downtime for SAP HANA or SAP BWA system upgrades
- *Optional:* Update supported hardware to the latest level of firmware, device drivers, OS, GPFS software, and SAP HANA or SAP BWA software as needed, based on a mutually agreed schedule and maintenance window
- Ensure network connectivity and infrastructure health

Customers Who Obtained These Services Also Procured...



Lenovo™ offers a comprehensive portfolio of services that supports the full lifecycle of your Lenovo IT assets. At every stage—plan, fulfill, deploy, support, optimize, and end of life (EOL)—we offer the expertise and services you need to more accurately budget for IT expenses, deliver better service-level agreements, and generate greater end-user satisfaction. Let Lenovo Services' unique offerings and expertise help you get the most out of your technology investment.

Lenovo's SAP HANA or SAP BWA Health Check service is part of a comprehensive portfolio of Lenovo Services that supports the entire suite of enterprise products.

For more information, email your Lenovo representative:

Asia Pacific region - x86svcAP@lenovo.com

Europe, the Middle East, and Africa region - x86svcEP@lenovo.com

Latin America region - x86svcLA@lenovo.com

North America region - x86svcs@lenovo.com

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