

# X-Factor Customer Awards Official Rules

## Sponsor

Extreme Networks, 6480 Vía Del Oro, San Jose, California 95119, is the Sponsor of the X-Factor Customer Awards.

## Entry Period

Entries must be submitted on or between December 5th, 2019 and April 1st, 2020. All entries must be received by 11:59 pm Pacific Time (PT) on April 1st to be eligible.

## Eligibility

The X-Factor Awards are open to Extreme Networks customers who have deployed or are in the process of deploying one of our solutions.

The X-Factor Awards are not open to employees, directors, officers, representatives or agents of Extreme Networks and its related affiliates and subsidiaries. Nominees and Nominating Partners are required to determine for themselves whether they would be deemed to be government or state employees or foreign officials under relevant laws.

To participate and qualify for the X-Factor Awards, a customer may be nominated for the X-Factor Awards by themselves or by Extreme partners or Extreme Networks employees on Extreme Networks customers' behalf.

All Nominees must have expressed written consent to be submitted for the X-Factor Awards. Nominees must have Extreme Networks products in production use in their IT infrastructure or environment on or before the Judging Period begins.

At least one senior representative must be able to attend Extreme Connect® in Nashville, Tennessee on behalf of each respective Nominee. The Nominee's representatives must be willing and authorized to participate in public-facing Extreme Networks-sponsored marketing collateral showcasing the Nominee's initiative when or if the Nominee is selected as a "Finalist". Marketing collateral includes, but is not limited to, press releases, executive abstracts, and videos showcasing the project for which the Finalist is being honored. Finalists must also consent to the use of Finalists' respective company names and logos in

marketing collateral. Marketing collateral will be promoted through Extreme Networks social media channels and Extreme Networks web properties. Finalists shall have an opportunity to review and approve marketing collateral prior to publication.

Nominees and Nominating Partners that participate in the X-Factor Awards certify that their participation and receipt of the prizes do not violate any of their respective company policies.

Prior to the judging period, all nominations will be reviewed by the X-Factor Awards Program Office for completeness and to ensure that the nominations meet the eligibility criteria for the 2020 X-Factor Awards.

## Determination and Notification of the Finalists and Winner

X-Factor Award nominations will be judged based on the degree to which they are innovative and have delivered measurable (quantitative or qualitative) business value based on their use of Extreme Networks products and solutions.

Finalists may be featured on our website:  
[www.extremenetworks.com](http://www.extremenetworks.com)

The Winner will be announced at Extreme Networks Connect conference in Nashville on or between June 1 - 4, 2020. In the event of a tie, multiple Winners may be announced.

## Prizes

Each finalists as determined by the executive judging panel will receive free admission to attend the General Conference. The Grand Prize Winner will receive free admission to attend the General Conference along with a 3-night hotel stay. Finalists may receive discount passes for co-workers who would like to attend.

Finalists' respective executive representative must be able to attend the Extreme Connect Conference taking place in Nashville June 1st, 2020 through June 4th, 2020 to accept the award on behalf of the Finalists. If Finalists' executive representatives cannot attend Extreme Connect Nashville 2020, for any reason, or cannot be present to accept the award, their nomination and Prize shall be forfeited.