

InTouch Mini™

Cart, Wall Mounted & Tabletop

Quick Start Guide

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InTouch Mini Pre-Installation

NOTES:

- The InTouch Mini should be installed by an IT professional to ensure proper setup and network configuration.
- Download a complete User Guide at: www.InTouchHealth.com/manuals.

Review the following documents for network requirements:

- MB-14011 - InTouch Telehealth Network Specifications
- MB-15513 - Network Configuration for InTouch Health Devices

Plan the installation of the InTouch Mini, making sure the following are available during the installation:

CAUTION: Guest, Staff, and VIP type networks are not suitable for connection of a Telehealth device.

- The clinical, secure WiFi network name and credentials.
- All locations where the device is to be used.
- Any peripherals to be used with the InTouch Mini such as a stethoscope.

NOTE: Allow the InTouch Mini to fully charge before starting the installation.

Unpacking and Charging the InTouch Mini

WARNING: Plug the InTouch Mini into a grounded “Hospital Grade” electrical outlet to minimize the risk of electrical shock.

1. Carefully remove the InTouch Mini from its packaging, taking care not to cause damage.
2. Plug the InTouch Mini into grounded "Hospital Grade" AC outlet and allow the system to charge for at least 2 hours to reach a full charge.

InTouch Mini Power On and Off

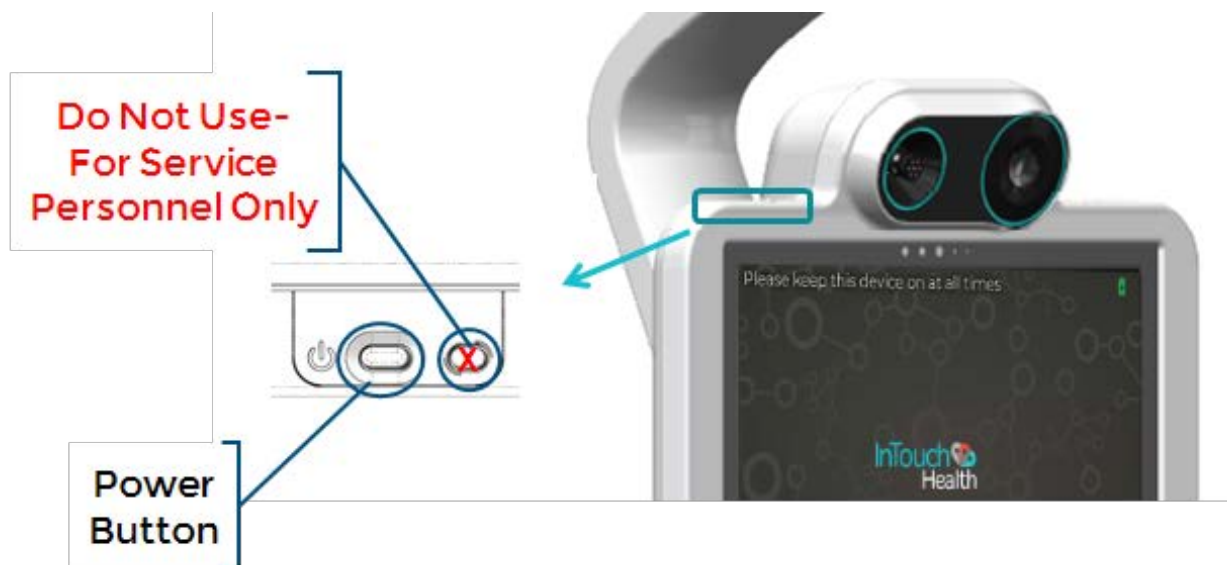
Powering On the InTouch Mini

Press and hold the power button for 2-3 seconds until the device powers on.

Powering Off the InTouch Mini



1. Press and hold the power button for 2-3 seconds.
2. Slide the power-off slider on the screen when prompted.

NOTE: It is recommended that the InTouch Mini remain powered on to receive updates and to be available for use.





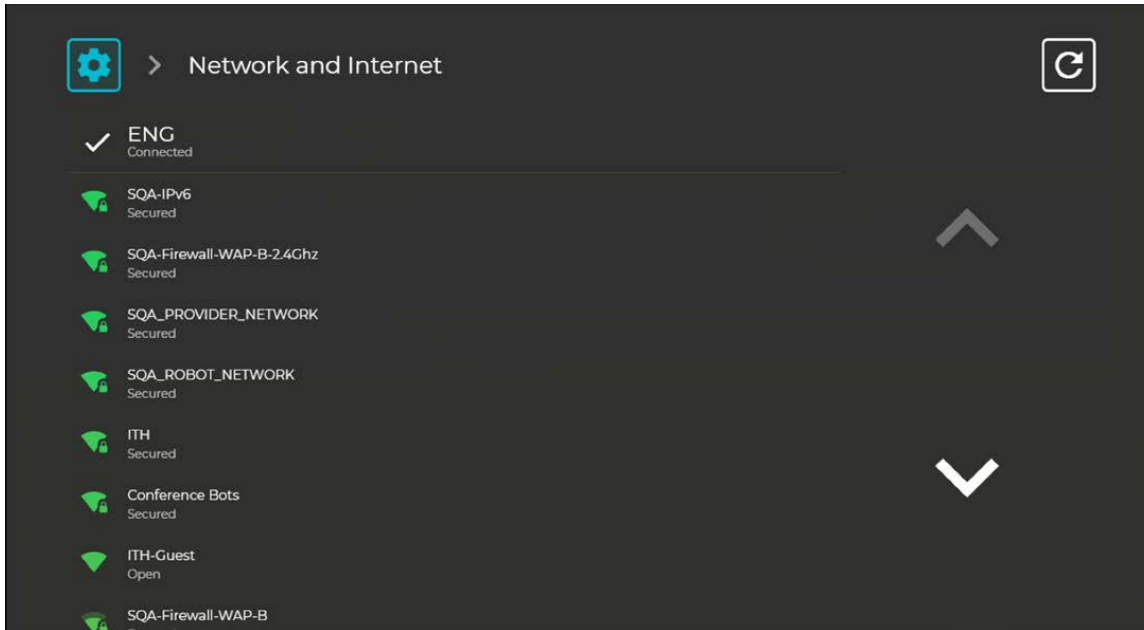
InTouch Mini Power and Charging Indicator



| Unit Status | Power plug LED  | Battery LED  |
|---------------------------|---|--|
| Unplugged | Off | Off |
| Plugged in, charging | On | On, Blinking |
| Plugged in, fully charged | On | On |

InTouch Mini WiFi Connection Setup


1. Select **Wifi Setup**  from the **Settings** screen .
2. Select the desired secure, clinical wireless SSID network.



CAUTION: Guest, Staff, and VIP type networks are not suitable for connection of a Telehealth device.

3. Enter the network security key.



4. Use the **Information Icon**  on the lower right corner of the screen and ensure that the status is **Ready** before attempting to make a connection.

NOTES:

- The Diagnostic Information page will display current WiFi status.
- InTouch Mini will automatically connect to known WiFi profiles. For stored WiFi profiles, the password can be changed by selecting it and editing the password.

Connectivity Details

The screenshot displays the 'Diagnostic Information' page of the InTouch Health application. At the top, it shows 'Ready' and a battery icon. The main content is divided into three sections: 'InTouch Lite' device details, 'Network details', and 'Connectivity status'. The bottom of the screen features a navigation bar with icons for customer support, settings, help, and information.

| InTouch Lite | |
|------------------|--------------------|
| Battery charge | 100% |
| Serial Number | ROBOT-19024 |
| Location | Demo-Lite 4 (ED 1) |
| Subtype | Lite V4 |
| Software version | 10.40.11 |
| Build date | January 03 2020 |
| Stethoscope type | Littmann |
| Built-in cameras | Thermal |


| Network details | |
|-----------------|---------------|
| Connection type | WiFi |
| WiFi SSID | TIC |
| Signal strength | 88% |
| External IP | 64.29.227.1 |
| Internal IP | 192.168.12.69 |

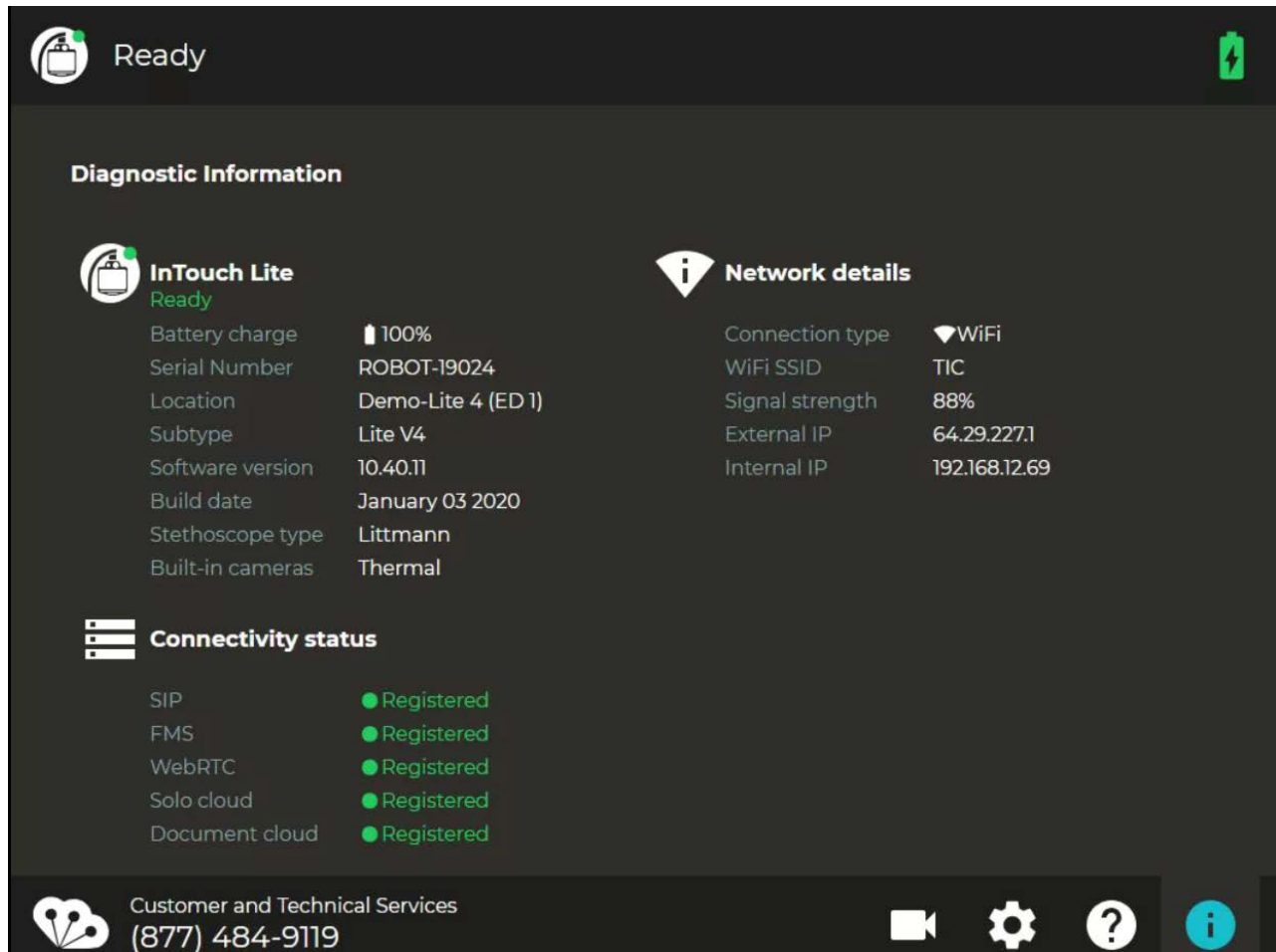
| Connectivity status | |
|---------------------|------------|
| SIP | Registered |
| FMS | Registered |
| WebRTC | Registered |
| Solo cloud | Registered |
| Document cloud | Registered |



Customer and Technical Services
(877) 484-9119

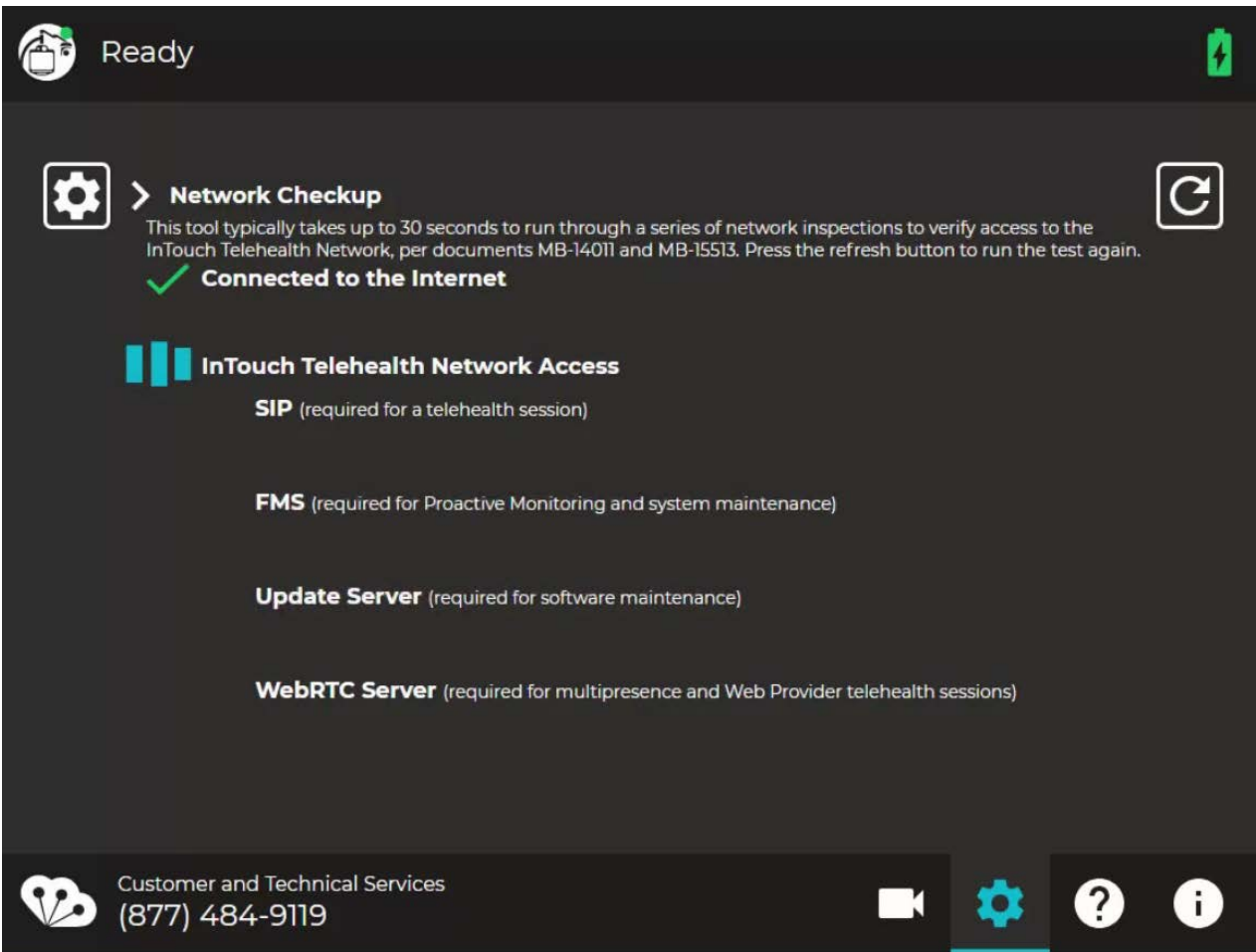
Verify Device Connectivity with InTouch Network



NOTE: These steps must be completed prior to granting connectivity between the Provider Access Software and the InTouch Mini.

1. Open the InTouch Mini information screen by selecting the  icon from the idle screen.




2. Contact your InTouch Health account manager to complete the installation of the InTouch Mini and to allow it to be available for use.
3. Select the  icon from the bottom of the **Diagnostic Information Screen**.
4. Select the  icon to open and run the **Network Checkup**.



- Successful test results will display a green check- mark .
- Unsuccessful tests results will display a red X .

5. Follow the instructions on the screen if any unsuccessful test results that may arise.

6. Select the  icon to rerun the Network Checkup.

Contact Information

24 /7 Live Technical Support

(877) 4 84 -9119

24 /7 Live Remote Technical Support & Live Chat

<https://intouchhealth.com/contact-us/>

E-mail Support

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Website

www.InTouchHealth.com

InTouch Health User Manuals

<https://intouchhealth.com/manuals/>

Sales & Product Demos

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