



Why Outsource Network Management?*

- Strategic use of in-house talent on revenue-generating initiatives
- Ability to deliver on projects outside of in-house expertise
- IT staff augmentation (7x24) and rapid scalability
- Access to industry-specific expertise
- Cost savings (network monitoring, management, and maintenance)
- Better alignment between IT staffing, budget, and business needs
- Move IT spending from a capital expense to an operating expense

"Before making the decision to outsource, dedicate resources to data-driven decision-making and finding solid, valid, verifiable metrics that can be used from very early on in any outsourcing project to periodically assess progress, and if necessary, reassign tasks."

INFORMATIONWEEK 2012, STATE OF IT OUTSOURCING

* Source: InformationWeek 2012, State of IT Outsourcing